

# How to Choose a Construction Camera Vendor

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Choosing the right construction camera vendor is critical to a project's success. This industry has its unique requirements, and not all vendors are a good match in terms of what they offer and how they'll support you.

This checklist is designed to guide you through the vendor evaluation process by helping you **ask the right questions and gather the necessary information** to make an informed choice. Take a close look at what each vendor offers to determine if their product and services are the best solution to document and secure your jobsite.

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## Equipment

- What camera options are available?
- Are the cameras ready out of the box, or will they require additional configuration or assembly?
- What camera features are available?
- What installation and mounting options are available?
- Is mounting hardware included with the equipment?
- What internet connection options are available?



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## Software

- Will I need to install software?
- Is there a mobile platform?
- What cloud security measures do you have in place?
- How many simultaneous users does the software permit?
- How often will I receive software updates?
- Are there additional charges for specific features or software upgrades?
- What happens to my stored images and videos if I switch vendors in the future?
- What project management software integrations are available?
- How long will photos and videos be stored?
- How long will I have access to past projects?
- Does the software allow for different levels of user permissions?
- How can project data be shared externally?

## Support

- What is your product warranty?
- Do you provide 24/7 customer support?
- Is onsite help available?
- What if my equipment fails?
- Is there a satisfaction guarantee?

## Cost

- Will I be leasing or purchasing the camera?
- Are there add-on features that I will need to pay for?
- Are there discounts available for paying upfront?
- Are there caps on data usage or media storage?
- If I will be buying in volume, are there enterprise pricing options available?

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## Post Project

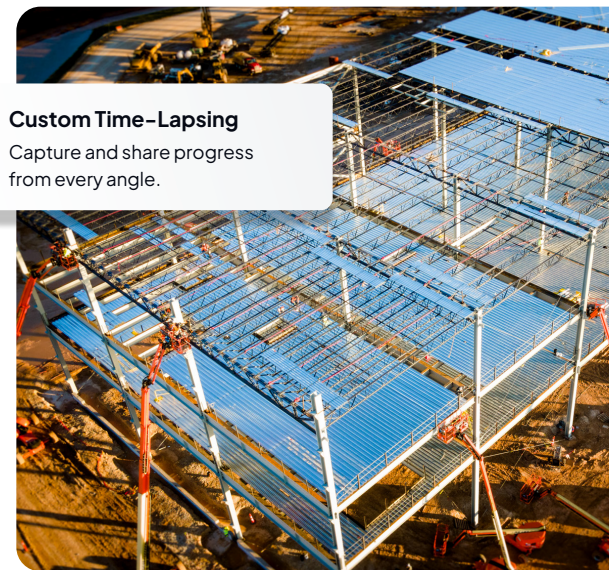
- How long will I retain access to my data after a project is completed?
- What do I need to do in order to get a camera up and running on my next project?
- Can I buy protective cases to keep my hardware safe between jobs and during transportation?
- Are services available to uninstall my camera?

## Get Started Today!

Securing a project is just the start. With remote live viewing, custom time-lapsing, Intelligent Security, 24/7 support, and unlimited users, media storage, and data, TrueLook makes your job easier.

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